



2020 ANNUAL REPORT



Central County
FIRE & RESCUE

SAINT PETERS, MO

WORKING TOGETHER, KEEPING YOU SAFE



A YEAR IN REVIEW



2020 CCFR ANNUAL REPORT

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Greetings!

It is my great honor to write to you for the first time as Chief of Central County Fire & Rescue, a role I assumed in 2020.

As for so many in our community, 2020 was a year of ups and downs, and not without its challenges. To protect the health of our CCFR crews, we had to significantly limit our in-person community outreach and interaction — one of the greatest joys of our profession. I have been so proud of our CCFR crews' ability to adapt to the demands of the ongoing COVID-19 pandemic and continue to provide unparalleled emergency service and dedication to our residents during their times of need.

When I reflect on the past year, I am struck by all that we accomplished as a District. Outlined in the Annual Report that follows, you'll find detailed reporting on our District's many successes over the past year, including several new additions to the CCFR family and the acquisition of new rescue equipment. We are also tremendously thankful for the community's support of Prop. R, which provides adequate retirement funding for the hard-working first responders who serve our community.

These accomplishments will allow us to continue providing the high-quality emergency services our community expects and deserves.

We thank you for your continued support of CCFR and its crews. We look forward to the day when we can once again gather as a community. Until then, we encourage you to visit our website (www.centralcountyfire.org) and follow along on social media to see how we're "Working Together, Keeping You Safe," and to reach out if there's ever anything we can do for you. Stay well and stay strong!

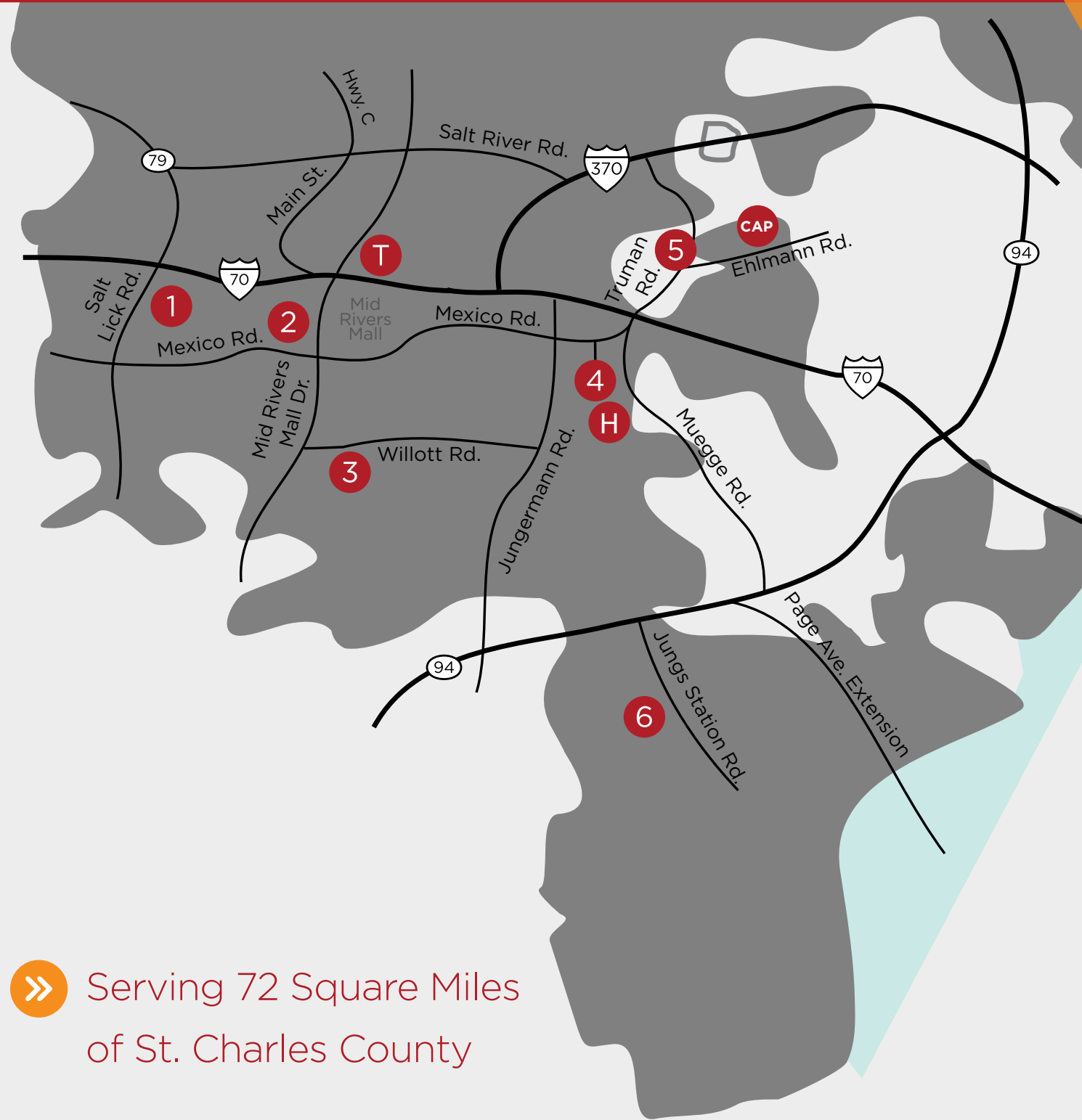
Chief Gary Donovan
Central County Fire & Rescue

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THE DISTRICT

The Central County Fire & Rescue Protection District (CCFR) was organized in 1998 when the community voted to consolidate the St. Peters and St. Charles fire protection districts.

CCFR provides emergency services to approximately 90,000 residents in a 72-square-mile area of St. Charles County.



» Serving 72 Square Miles of St. Charles County

 6 FIRE STATIONS	 90,000+ RESIDENTS	 35,000+ SINGLE-FAMILY RESIDENCES
 MINIMUM 19 FIREFIGHTERS PER SHIFT	 1,204 MULTI-FAMILY BUILDINGS	 2,684 COMMERCIAL INDUSTRIAL OCCUPANCIES
 86 EMPLOYEES	2 RIVERS	11 MAJOR PIPELINES
 3,883 FIRE HYDRANTS	3 INTERSTATE HIGHWAYS	2 HIGH-TRAFFIC RAIL LINES

COVID-19

In March 2020, life around the world and within CCFR took a dramatic turn as the COVID-19 pandemic took hold. In what seemed like an instant, residents retreated to their homes as schools and businesses closed their doors, worried about the mysterious virus. Out of an abundance of caution to keep our professional firefighters and paramedics safe, CCFR's stations were closed to the public, administrative staff started working from home and the District's usual outreach efforts were halted. New protocols were rapidly put in place to protect both our residents and our team.

A community education effort started to teach residents how to stay safe by washing their hands, avoiding touching their face and staying at least 6 feet apart. The community came together to support each other. Residents and local businesses delivered meals and messages of support to our crews, while our team worked with other community organizations to deliver meals to hospitals and other healthcare workers on the front lines. Our usual community outreach activities, such as our annual Easter egg hunt, went virtual, and each week firefighters went live reading bedtime stories from the fire station, offering a short break for exhausted parents and smiles to children confined to their homes. While these events weren't the same, we were thrilled to be able to bring some joy to our residents during a difficult time.

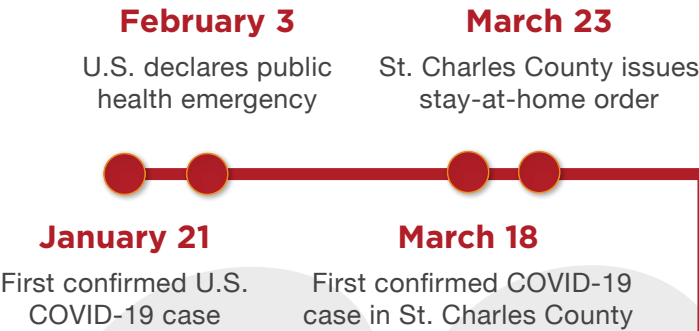


Phrases like **social distancing**, **personal protective equipment (PPE)**, **coronavirus** and **superspreader event** became commonplace as we moved into the summer. People became more comfortable with the new normal, slowly adapting to **staying 6 feet apart** and **wearing masks** throughout the community. As we learned more about COVID-19, we learned how to keep the community and our team safe. Offices began to reopen and small, outdoor gatherings happened. The District's outreach and public education efforts continued to be virtual including a video

tour of one of our firetrucks and outside visitors were still limited, but day-to-day operations remained consistent until late fall when the number of cases started to rise. The community went back inside, our District offices closed to the public again and there was renewed focus on stopping the spread to keep the community safe.

The year ended with COVID-19 cases at a near-record high, with nearly half a million Americans losing their lives to the virus by the end of 2020. Yet in early December, the vaccine roll out began, and by early 2021, first responders in Missouri began getting shots in their arms. At the time of this writing, more and more Missourians are being vaccinated every day, and we are more and more hopeful that the pandemic will soon come to an end.

2020 TIMELINE OF EVENTS



When responding to medical calls, our team donned full PPE, performed initial assessments from the front door if possible and limited physical contact with patients.



REHAB-95

Volunteers with the CCFR's REHAB-95 respond to house fires and other large-scale emergencies in the community to provide support for victims and first responders. They provide victims with immediate assistance, including clothing, food, shelter and one night in a hotel, and also connect them to important community resources. The volunteers assist first responders by providing canteen service, which includes water, coffee, snacks and, in some cases, meals. There are times when first responders are on the scene for hours. REHAB-95's canteen services help fuel first responders and keep their energy up as they mitigate the emergency.

The team also helps provide relief from the outside elements. During the summer they set up cooling stations with shade, fans and iced towels; in the winter their shelters, portable heaters and other supplies provide a break from the cold.

The program is made possible through the generous support of more than 30 volunteers.

2020 HIGHLIGHTS

- Provided canteen services to nearly **1,000 first responders**.
- Assisted **55 local residents** in need after house fires.
- Volunteered at **five community and District events**.
- Donated **more than 880 hours** of volunteer service.



COMMUNITY OUTREACH

WORKING TOGETHER, SUPPORTING OUR COMMUNITY

The COVID-19 pandemic hit all of the United States — and our CCFR community — hard. The impact of school closures, business shutdowns and stay-at-home orders was felt throughout the District. As first responders, we had to get creative at times in the ways we were able to take care of our residents in need — a creativity that extended to our CCFR Community Outreach program.

CCFR Community Outreach was created in 1998 in an effort to support our residents in the aftermath of fires, flooding and other disasters. The nonprofit 501c(3) organization, which is made up of off-duty CCFR firefighters, has grown to do so much more than just support our community “after the fire.” And while the vast majority of the organization’s events were cancelled due to the pandemic, CCFR Community Outreach still managed to accomplish quite a lot in 2020.



2020 HIGHLIGHTS

- **Established the Community Crisis Assistance Program**, a one-of-a-kind initiative to provide professional mental health services to residents who experience a traumatic event. In the first six months of the program, mental health services were provided to eight residents free of charge.
- In the midst of the pandemic, **continued supporting the St. Peters Senior Center’s Home-Delivered Meals Program**. Off-duty CCFR firefighters delivered more than 1,000 hot meals to homebound senior citizens via porch drop-off.
- Held a **trivia night** in February, which raised more than \$10,000 to support the ongoing mission of CCFR Community Outreach.
- Provided **over 100 backpacks loaded with school supplies** for local children in need through the Francis Howell and Fort Zumwalt school districts.
- Partnered with local businesses through the **Toys for Tats event** to donate over \$12,000 worth of toys for foster/adoptive children in our community.
- **Adopted seven families in need for Christmas**, providing a tree full of presents for the children, necessities for the family, and a Christmas meal.
- Hosted **three resident appreciation BBQs** in the fall as COVID-19 cases dropped and our community was reopening.
- Provided **specialized equipment** for some of our friends at the Disabled Athlete Sports Association (DASA).
- **Replaced the entry steps** to a resident’s home and **installed a key lock box** for a resident in need.

- In the midst of the pandemic, **hosted a drawing contest** and awarded the winner with all the supplies for an at-home family movie night.
- Outreach volunteers **moved DASA** from their old building to their new location.
- Participated in a **virtual walk** to support the Alzheimer’s Association.
- Raised over \$3,000 for the Muscular Dystrophy Association through the annual **Fill The Boot campaign**.
- **Donated \$1,500 to the Fort Zumwalt School District’s reduced meal program** and **Francis Howell School District’s Mobile Market**, which provided food for children in need throughout the pandemic.
- **Delivered hundreds of meals** to hospital workers on the front lines in the midst of the pandemic.
- Participated in the **Greater St. Louis Honor Flight** prior to the pandemic forcing the grounding of their flights.
- Provided **over \$1,000 worth of winter coats** to children in need through the Francis Howell School District.
- Went virtual and hosted an **interactive Easter Egg Hunt** via Facebook, streamed nightly storytimes from the firehouse and shared a video tour of CCFR’s fire trucks with local teachers.
- Supported more than **30 residents with housing, pet boarding, clothing and food** in the aftermath of fires.



OUR TEAM

A team of 86 highly trained emergency responders work together at Central County Fire & Rescue to keep the community safe.



Gary Donovan

Fire Chief
The chief executive officer of the District, responsible for directing and managing all operations of CCFR.



Bryan Steinmeyer

Assistant Chief, Operations
Supervises all shift battalion chiefs and is responsible for all day-to-day operations of the District, including facilities, apparatus and equipment.



Jason Meinershagen

Deputy Chief, Public Information Officer
Responsible for all District communications, community outreach, public/media relations, and fire safety education.



Tim O'Mara

Assistant Chief, Administration
Supervises all administrative personnel and provides leadership for the administrative functions of the District, including human resources, administrative services, and payroll and benefits.



Peter Jordan

Deputy Chief, Fire Marshal
Oversees fire prevention bureau, leads efforts to reduce risk, and helps the community prepare for emergencies through education and permitting, inspections and code assistance.



Sean Webb
Chief Medical Officer



Deanna Zeisset
Fire Inspector



Brian Butts
Fire Inspector



Nick Leone
Permit Clerk



Mendy O'Day
Administrative Assistant



Lori Niemann
Receptionist

STATION #1

1 Timberbrook Drive

Protects the west end of St. Peters

Built in 1991 - Updated in 2017

Home of the District Training Division

934

2020 TOTAL CALLS IN STATION AREA

Equipment

- Rescue Pumper 9514
- Reserve Pumper 9510
- St. Louis Metro Urban Search and Rescue Task Force #1

Facility Maintenance Costs

2016	2017	2018	2019	2020
\$22,514	\$18,772	\$30,993	\$22,712	\$29,877



James Densmore
Captain



Paul Burns
Engineer



Matt Conoyer
Firefighter/Paramedic



Clay Lively
Firefighter

A Shift



Bryan Schuster
Captain/Paramedic



Brad Day
Engineer



Andrew Lincoln
Firefighter/Paramedic



James Hill
Firefighter/Paramedic

B Shift



Tim Mosher
Captain



Dennis Murray
Engineer



Rob Spencer
Firefighter/Paramedic



Justin Gaffron
Firefighter/Paramedic

C Shift

STATION #2

109 McMenamy Road

Protects the Mid Rivers Mall area
and Interstate 70

New location opened in 2014

 987

2020 TOTAL CALLS IN STATION AREA



Brad Peters
Battalion Chief



Tim Hill
Battalion Chief

A Shift



Glenn Mundwiller
Captain



Brian Beasley
Engineer/Paramedic



Dave Rawlings
Firefighter/Paramedic



Chris Jones
Firefighter/Paramedic



Cole Henderson
Firefighter/Paramedic

B Shift



Steve Roeper
Captain



Allan Gacki
Engineer



Tyler Zangara
Firefighter/Paramedic



Austin Wuertz
Firefighter/Paramedic



Solomon Burks
Firefighter/Paramedic

C Shift



Mark Gan
Captain



Gary Hoelting
Engineer



Sam Martchink
Engineer



Zach White
Firefighter/Paramedic

Equipment

- Battalion Chief Vehicle 9506
- Rescue Pumper 9524

Facility Maintenance Costs

2016	2017	2018	2019	2020
\$12,379	\$11,359	\$14,458	\$45,943	\$17,267

STATION #3

511 Willott Road

Protects the center of St. Peters' residential area

Built in 1978 – Replaced in 2003

871

2020 TOTAL CALLS IN STATION AREA

Equipment

- Rescue Pumper 9534
- Reserve Pumper 9530

Facility Maintenance Costs

2016	2017	2018	2019	2020
\$10,501	\$14,215	\$27,073	\$16,104	\$17,312



Bobby Kreuzer
Captain



John Soffner
Engineer



Rick Baker
Firefighter/Paramedic



Spencer Garrett
Firefighter/Paramedic

A Shift



Dave Maupin
Captain



Dallas Roate
Engineer



Mike Wientge
Firefighter



Andy Stecko
Firefighter/Paramedic

B Shift



Doug Raines
Captain



Kevin Krutil
Engineer



Al Cross
Firefighter



Bobby Prest
Firefighter/Paramedic

C Shift

STATION #4

1259 Cave Springs Blvd.

Protects the Cave Springs area

Built in 1987 - Updated in 2010

834

2020 TOTAL CALLS IN STATION AREA

A Shift



Dan Duke
Captain



Mike Coomer
Engineer



Aaron Brogan
Firefighter



Cam Morton
Firefighter/Paramedic

B Shift



Dave Horton
Captain



Scott Sides
Engineer



Brian Weicht
Firefighter



Mike Hollingsworth
Firefighter/Paramedic

C Shift



Tom Wylie
Captain



Ben Geisman
Engineer



Justin Crady
Firefighter/Paramedic



James Smoot
Firefighter

Equipment

- Ladder Truck 9542

Facility Maintenance Costs

2016	2017	2018	2019	2020
\$15,179	\$13,617	\$12,668	\$21,159	\$18,677

STATION #5

3421 Harry S Truman Blvd.

Protects the north end of CCFR
and Hwy. 370

New location opened in 2019

📞 698

2020 TOTAL CALLS IN STATION AREA

Equipment

- Rescue Pumper 9554
- Brush Unit 9558
- 95BOAT 1 and 2

Facility Maintenance Costs

2019	2020
\$18,016	\$13,753



Matt Dermody
Captain



Mike Roth
Engineer



Guy SanFilippo
Firefighter/Paramedic



Kyle Handley
Firefighter/Paramedic

A Shift



Don Shaffer
Captain



Frank Bennett
Engineer



Dave Horning
Firefighter



Matt Aubuchon
Firefighter

B Shift



Ray Hemenway
Captain



Jason Graff
Engineer



Kenton Rogers
Firefighter/Paramedic



Ryan Eaton
Firefighter/Paramedic

C Shift

STATION #6

1151 Jungs Station Road

Protects the Harvester area and Hwy. 364

Built in 1974 – Replaced in 2002

 764

2020 TOTAL CALLS IN STATION AREA

A Shift



Jake Taylor
Captain



Mike Burrow
Engineer



Jeremy Loehrer
Firefighter



Kyle Tilley
Firefighter

B Shift



Eric Braatz
Captain/Paramedic



John Schneider
Engineer



Brian Baglin
Firefighter/Paramedic



Mike Zluhan
Firefighter/Paramedic

C Shift



Eric Graham
Captain/Paramedic



Sam Sinovich
Engineer



Tyler Schlottach
Firefighter/Paramedic

Equipment

- Rescue Pumper 9564
- Brush Unit 9568
- Reserve Pumper 9560

Facility Maintenance Costs

2016	2017	2018	2019	2020
\$13,301	\$14,513	\$33,640	\$15,477	\$33,357

HEADQUARTERS

1220 Cave Springs Blvd.

Home to all administrative functions

Opened in 2017



Facility Maintenance Costs

2016	2017	2018	2019	2020
\$2,872	\$37,886	\$22,932	\$9,152	\$12,193

The centrally located CCFR headquarters is home to all administrative functions of the District.

This includes community risk reduction, which handles all permits, inspections, code enforcement and public safety education. Human resources, finance, administration and information technology are also housed here.

The Board of Directors meets twice a month in the building’s board room. This room also hosts countywide and District-level meetings.

TRAINING CENTER

10100 Mid Rivers Mall Drive

Training is an essential part of a firefighter's day-to-day activities. It is imperative that our professional firefighters have the skills and experience to efficiently and effectively respond to the wide variety of emergencies that can occur in our community, using the most modern methods and equipment available.

The Central County Fire & Rescue Training Center offers a comprehensive training space for CCFR crews and other emergency response agencies throughout the St. Charles County region.

The training center is designated as a regional training facility by the Missouri Division of Fire Safety.

The CCFR Training Center, located at 10100 Mid Rivers Mall Drive in St. Peters, features a live fire training tower to provide similar conditions to real-life fire calls. There, crews can practice their firefighting and rescue skills in the safety of a controlled environment.

The CCFR training tower features two levels of live fire burn rooms. The five-story structure can also be used to practice:

- Ladder operations
- Hose operations
- High-angle rescue
- Confined space operations
- Roof penetration
- Forcible entry
- Search and rescue
- Mayday and self-rescue techniques

In addition to the tower, the training center features a flashover simulator, a pavilion for instruction and a sizeable concrete space where non-tower training drills (such as vehicle extrication, hazardous materials drills, driver/operator drills, etc.) can be performed.

Facility Maintenance Costs

2016	2017	2018	2019	2020
\$4,582	\$9,714	\$10,222	\$17,079	\$15,061



ANNIVERSARIES



5 YEARS
Matthew Conoyer
Firefighter



5 YEARS
Clay Lively
Firefighter



5 YEARS
Brian Weicht
Firefighter



10 YEARS
Matthew Aubuchon
Firefighter



10 YEARS
Alan Cross
Firefighter



10 YEARS
James Hill
Firefighter



10 YEARS
Nick Leone
Permit Clerk



10 YEARS
Jeremy Loehrer
Firefighter



10 YEARS
Tim O'Mara
Assistant Chief



15 YEARS
Gary Donovan
Fire Chief



20 YEARS
Mike Wientge
Engineer



25 YEARS
Brian Beasley
Engineer



25 YEARS
Eric Braatz
Captain



25 YEARS
Jim Densmore
Captain



25 YEARS
Matt Dermody
Captain



25 YEARS
Ben Giesman
Firefighter



25 YEARS
Kevin Krutil
Firefighter



25 YEARS
Brad Peters
Battalion Chief



25 YEARS
Doug Raines
Captain



25 YEARS
Don Shaffer
Captain

WORKING TOGETHER

CCFR TEAM MEMBERS ARE ACTIVE WITH THE:

- Fire Marshals Association of Missouri
- International Association of Fire Chiefs
- International Personnel Managers Association Human Resources
- International Association of Fire Fighters IAFF
- International Society of Fire Service Instructors
- Missouri Association of Building Officials and Inspectors
- Missouri Association of Career Fire Protection Districts
- Missouri Association of Fire Chiefs
- Missouri Association of Fire Protection Districts
- Missouri Association of Firefighters
- Missouri Municipal League
- MO Task Force 1
- National Fire Protection Association
- National Society of Executive Fire Officers
- Professional Fire and Fraud Investigator Association
- Professional Fire Fighters of Eastern Missouri
- St. Charles County Association of Code Officials
- St. Charles County Emergency Services
- St. Charles County Local Emergency Planning Commission
- St. Charles County Training Coordinates
- St. Louis Metro Fire Districts
- St. Louis Urban Search and Rescue Task Force 1

RETIREEES



Dan Aubuchon



Brian Bain



Mark Bush



Kevin Dickbernd



Curt Favre



Tim Weber



EQUIPMENT



ACTIVE FLEET		2018	2019	2020
9514 RESCUE PUMPER	mileage	7,199	7,500	6,842
	maintenance cost	\$2,691	\$8,949	\$6,434
9524 RESCUE PUMPER	mileage	6,661	6,674	5,328
	maintenance cost	\$1,339	\$10,979	\$21,434
9534 RESCUE PUMPER	mileage	7,139	6,614	6,103
	maintenance cost	\$1,540	\$8,725	\$1,025
9542 100' AERIAL PLATFORM	mileage	6,645	7,773	6,196
	maintenance cost	\$6,266	\$21,201	\$27,708
9554 RESCUE PUMPER	mileage	7,434	7,812	6,857
	maintenance cost	\$1,558	\$11,815	\$13,402
9564 RESCUE PUMPER	mileage	9,268	8,875	7,164
	maintenance cost	\$2,593	\$17,219	\$10,617
9558 BRUSH TRUCK	mileage	-	349	952
	maintenance cost	-	\$3,702	\$94,499
9568 BRUSH TRUCK	mileage		217	612
	maintenance cost	\$1,180	\$1,688	\$1,158
RESERVE FLEET		2018	2019	2020
ANTIQUE	mileage	237	349	15
	maintenance cost	\$33	\$413	\$328
9510 RESERVE PUMPER	mileage	640	606	2,735
	maintenance cost	\$7,741	\$6,225	\$2,496
9550 RESERVE PUMPER	mileage	519	851	1,472
	maintenance cost	\$1,953	\$7,429	\$3,441
9560 RESERVE PUMPER	mileage	895	556	682
	maintenance cost	\$4,282	\$7,403	\$5,180

WHAT'S IN A CCFR FIRE TRUCK?



3 TO 4

FIREFIGHTERS
with all their
protective gear



600

**GALLONS
OF WATER**



2,400

**FEET
OF FIRE HOSE**



60

**GALLONS
OF FOAM**
to extinguish
flammable liquid fires



1,000

**-WATT
LIGHT TOWER**



10

**KW GENERATOR
TO PROVIDE
EMERGENCY POWER
ON A SCENE**

- GROUND LADDERS
- VENTILATION FANS
- SALVAGE COVERS
- COLD-WATER RESCUE SUITS
- ROPE RESCUE EQUIPMENT

- ADVANCED LIFE SUPPORT EQUIPMENT AND MEDICATION
- DEFIBRILLATOR
- HIGH-PRESSURE RESCUE AIR BAGS

- JAWS OF LIFE (HYDRAULIC RESCUE PUMP)
- SPARE AIR BOTTLES
- 30 GALLONS OF FIREFIGHTING FOAM



New Equipment Helps With Tight Situations

Rescuing victims from tight, confined or high spaces requires special training and equipment. In 2020, the District's confined space and high angle rescue equipment was updated. This new gear includes the tools necessary to rescue someone from a confined space or a trench. It includes:

- A stokes basket.
- A tripod to allow for an entry from above the space.
- Patient tie-in system for safe recovery.
- Ropes, harnesses and carabiners.

All of our firefighter/paramedics are trained and ready to respond with this equipment.





FINANCIAL DATA

Reserve Fund

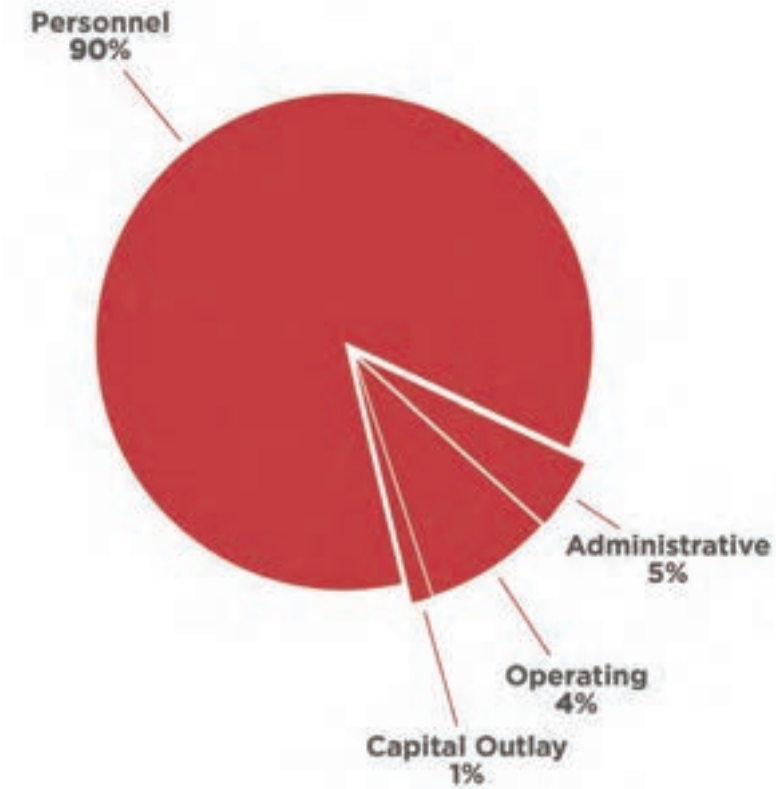
The District’s reserve fund is similar to a savings account and helps provide financial stability. These funds can help cover unexpected expenses, provide funding to operate in a crisis or emergency, or provide funding during an economic downturn. The level of the reserve fund is also used by credit agencies and financial institutions to help determine interest rates and creditworthiness. Based on recommended standards, CCFR works toward having a minimum of six months of operating expenses in its reserve fund, or approximately \$8.5 million.

Proposition R

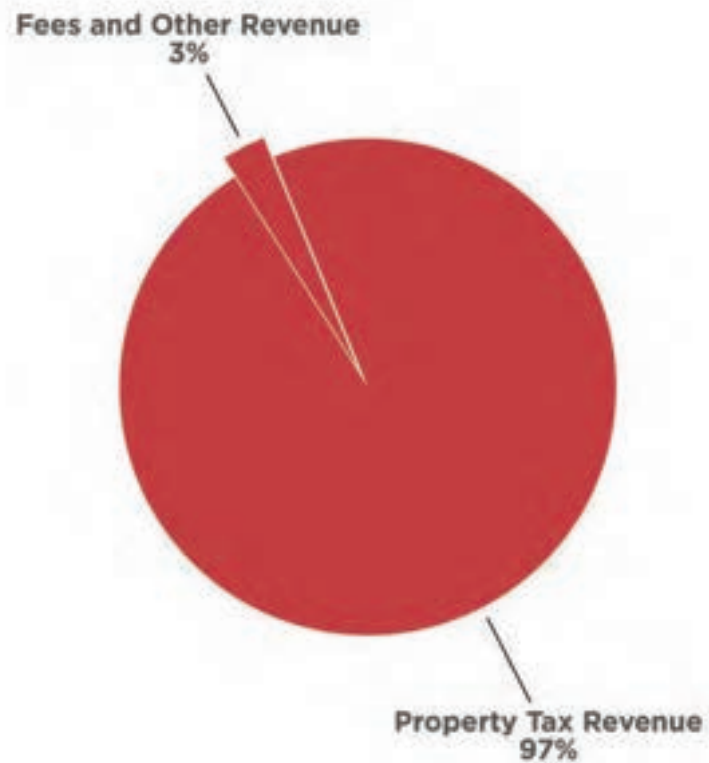
In November 2020, the community generously supported CCFR’s Proposition R proposal. Funding from the proposal will provide resources to honor the retirement commitments to all CCFR firefighters through a 10-cent increase in the pension fund tax rate. Before the proposal was passed, many of our firefighters were serving on active duty well into their 60s before they could comfortably retire. Since the passage of Proposition R, seven long-serving firefighters were able to hang up their gear, ushering in a new generation of CCFR firefighter/paramedics to meet the emergency service needs of the community.

Finance

Total Expenses: \$15,695,535.37



Total Revenue: \$19,428,006



TAX RATES

0.9419

2020 GENERAL TAX REVENUE RATE

Used for operating costs: personnel, utilities, supplies, general maintenance, equipment, etc.

0.0417

2020 PENSION TAX RATE

Used to contribute to firefighter retirement funds.

0.078

2020 DEBT SERVICE TAX RATE

Used to pay the principal and interest on the District’s outstanding bonds for large-scale capital improvements, new buildings, apparatus, equipment, etc.

CREDIT RATING

Aa1

Moody’s Investor Services upgraded CCFR’s credit rating, which is a reflection of the District’s creditworthiness and strong financial management. This improved rating typically results in reduced interest rates and better financing options on the District’s bond debt.

TRAINING

CCFR team members are trained to handle a variety of situations including fires, life-threatening medical emergencies, ice rescues, hazardous materials situations and severe weather incidents. Learning and maintaining these skills requires a comprehensive training program.

CCFR is a statewide leader in the areas of fire investigation and inspection, with many of its leaders serving as instructors for statewide courses and at the St. Louis County Fire Academy. As a leader in the area of training, CCFR hosts mutual aid trainings, St. Charles County Fire Academy training sessions and the Vision St. Charles County Leadership at its facilities.



2,234

HOURS

EMERGENCY
MEDICAL TRAINING

8,510

HOURS

FIRE/RESCUE
TRAINING

565

HOURS

ONLINE TRAINING
CLASSES

133.04

TOTAL HOURS

PER EMPLOYEE

11,309

TOTAL TRAINING
HOURS

CERTIFICATIONS

- 15 CONFINED SPACE TECHNICIANS
- 9 FIRE INSPECTORS
- 19 FIRE INVESTIGATORS
- 35 HAZARDOUS MATERIALS
- 3 HEAVY RIGGER TECHNICIANS
- 14 INSTRUCTORS
- 26 PARAMEDICS
- 62 RESCUE BOAT OPERATORS
- 15 ROPE RESCUE TECHNICIANS
- 14 STRUCTURAL RESCUE TECHNICIANS
- 26 SWIFT WATER RESCUE OPERATORS/TECHNICIANS
- 11 TECHNICAL RESCUE TECHNICIANS
- 14 TRENCH RESCUE

INCIDENT RESPONSE

READY TO RESPOND

The District is often described as the community's tool box. Twenty-four hours a day, seven days a week, CCFR's well-trained firefighters and emergency medical professionals are ready to respond to nearly any emergency situation, armed with the proper equipment to keep the community safe.

READY FOR ANY EMERGENCY

Incident response goes beyond fighting fires. CCFR is ready to respond to vehicle crashes, life-threatening medical emergencies, hazardous materials accidents, severe weather emergencies, rescue operations on land or in the water, and more.

READY FOR THE FUTURE

CCFR is constantly looking to the future to ensure emergency services will continue to meet the needs of the community. In recent years, there has been a rise in emergency medical calls. To meet that need, CCFR began providing advanced life support emergency medical services in 2017.



RESPONSE NUMBERS

+
3,560
EMS

🔥
148
FIRE

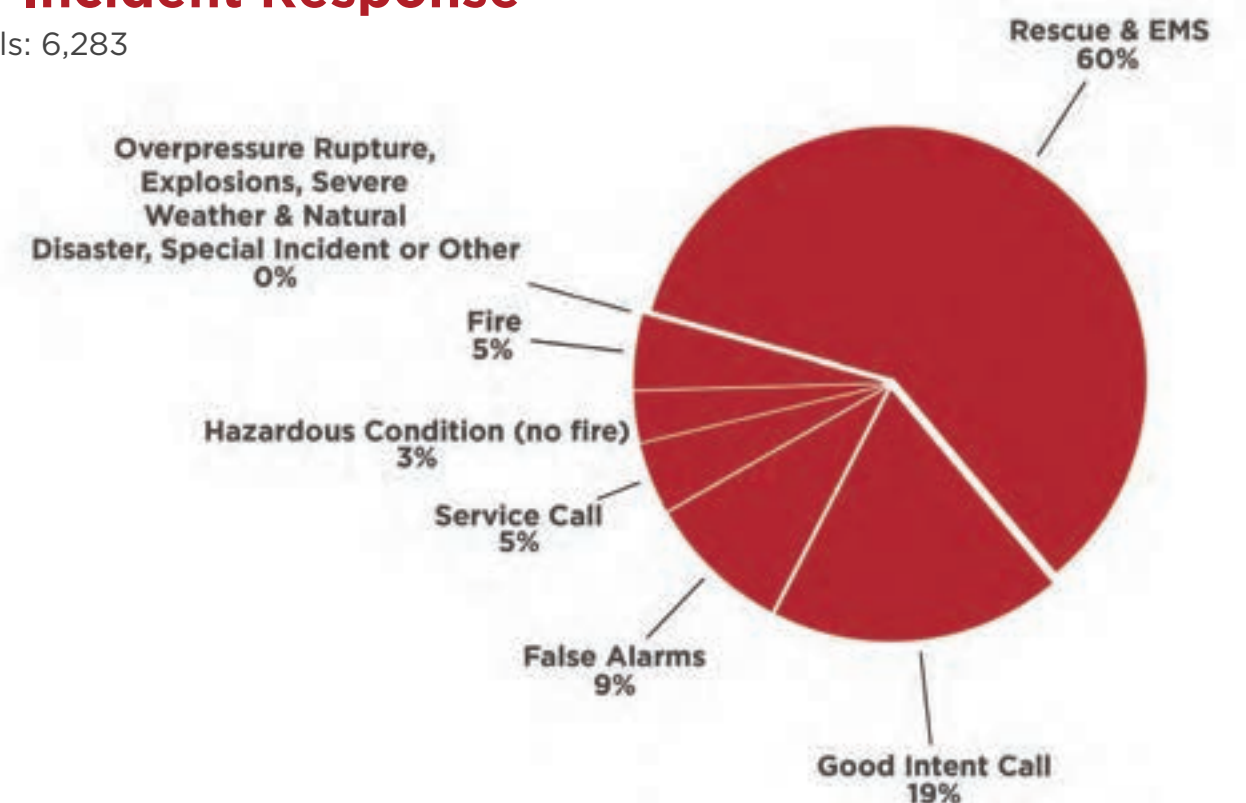
☢️
67
HAZARDOUS
CONDITIONS

📢
1,009
MUTUAL AID
GIVEN

📞 **6,283**
2020 TOTAL CALLS

2020 Incident Response

Total Calls: 6,283





Call Types

Comparison from 2016-2020

CALL TYPE	2016	2017	2018	2019	2020
FIRES	273	295	245	221	290
OVERPRESSURE RUPTURE, EXPLOSIONS	15	8	15	20	11
RESCUE AND EMS	3,000	3,438	3,585	3,814	3,743
HAZARDOUS CONDITIONS (NO FIRE)	190	183	162	218	204
SERVICE CALLS	258	281	278	280	286
GOOD INTENT CALLS	1,505	1,362	1,478	1,430	1,172
FALSE ALARMS	597	704	738	612	576
SEVERE WEATHER & NATURAL DISASTERS	7	9	3	5	3
SPECIAL INCIDENTS	3	20	3	5	4
OTHER	1	1	2	6	6
TOTAL CALLS	5,849	6,301	6,509	6,611	6,295

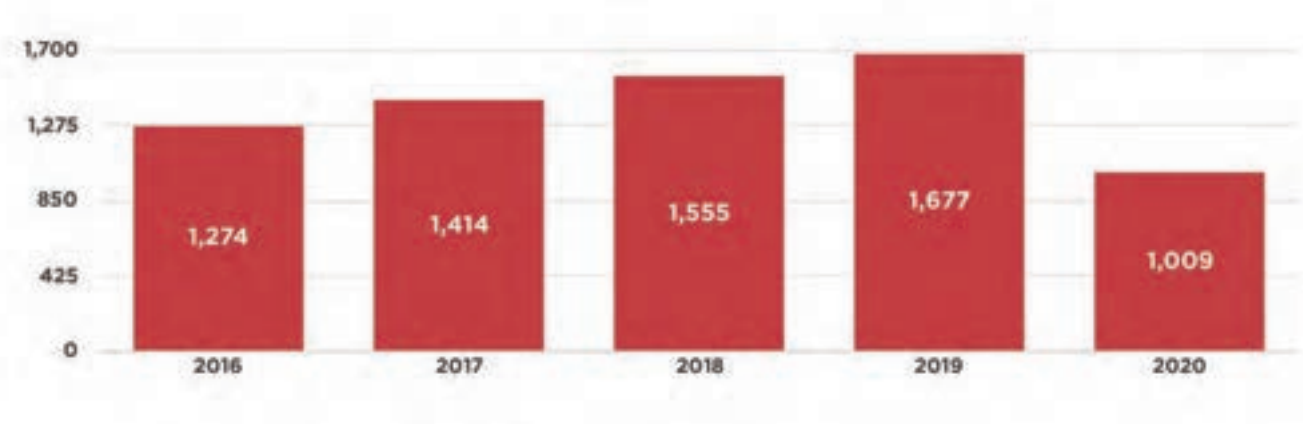
Automatic Aid Given

Mutual and automatic aid is an agreement among emergency response organizations to lend and receive assistance across district boundaries. A number of situations can cause this agreement to go into effect.

Mutual aid is when CCFR responds or receives aid specifically requested by the incident commander. This may occur when a large-scale emergency requires more technical manpower and specialized equipment than the home district has available.

Automatic aid is an established policy countywide that allows St. Charles County Alarm and Dispatch to send the closest emergency response unit, regardless of the home district. This allows for the most efficient response of emergency equipment to the citizens of St. Charles County, benefiting all districts.

These numbers include responses where CCFR provided mutual and automatic aid to other fire districts or departments.



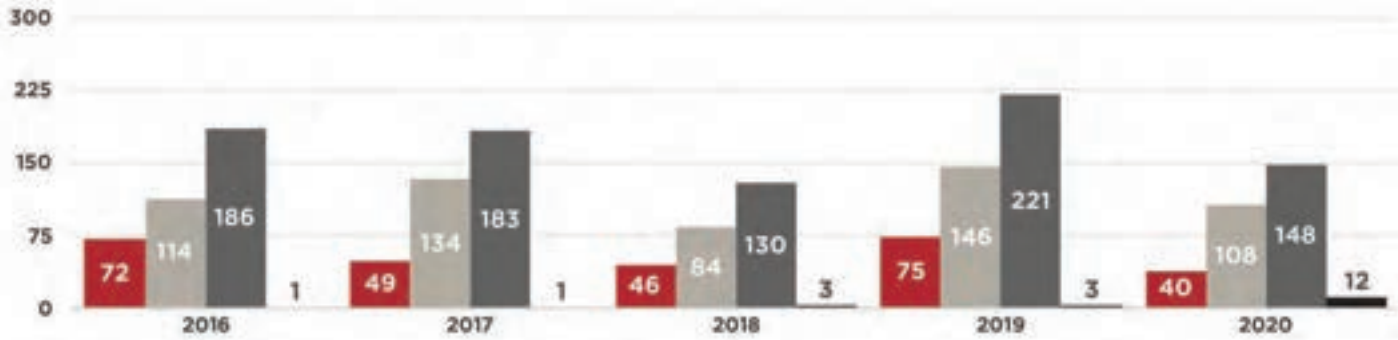


FIRE RESPONSE

All Fires

Includes vehicle, brush, rubbish or outbuilding fires, in addition to residential and structure fires.

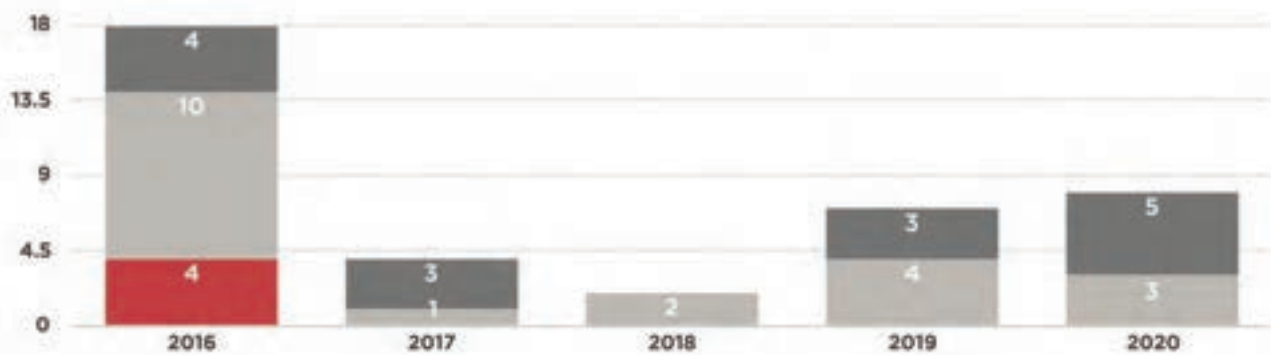
■ Building Fires ■ Other Fires ■ Total Fires ■ Major Fires



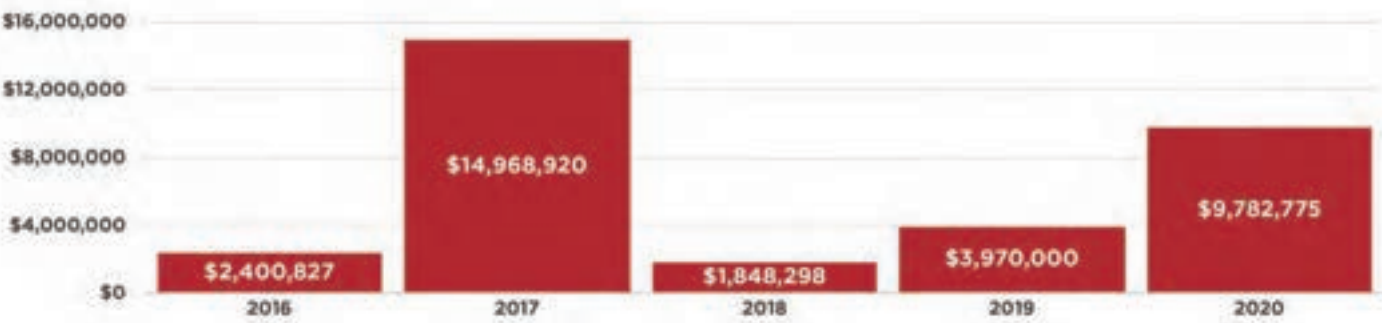
Fire Casualties and Injuries

Total number of civilians and firefighters who died or were injured due to a fire within CCFR's service area.

■ Civilian Casualties ■ Civilian Injuries ■ Firefighter Injuries

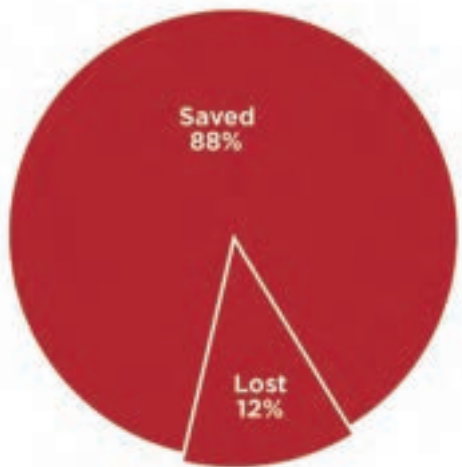


Property Damage Caused By Structure Fires



Property Saved and Lost

Saved \$30,371,511
Lost \$4,297,708



WHERE DID HOUSE FIRES START IN 2020?

STAY IN THE KITCHEN

For more than five years, kitchens have been the leading location of home fires within the District. This aligns with national statistics, with cooking being the leading cause of home fires and home fire injuries.

19
KITCHEN



2
GARAGE



1
ATTIC



2
BEDROOM



9
OUTSIDE
WALL OR
ROOF



2
EXTERIOR
BALCONY,
UNENCLOSED
PORCH



3
LIVING
ROOM



1
FURNACE/
HEATING
ROOM



4
STORAGE
AREA



7
TRASH
AREA



2
BATHROOM



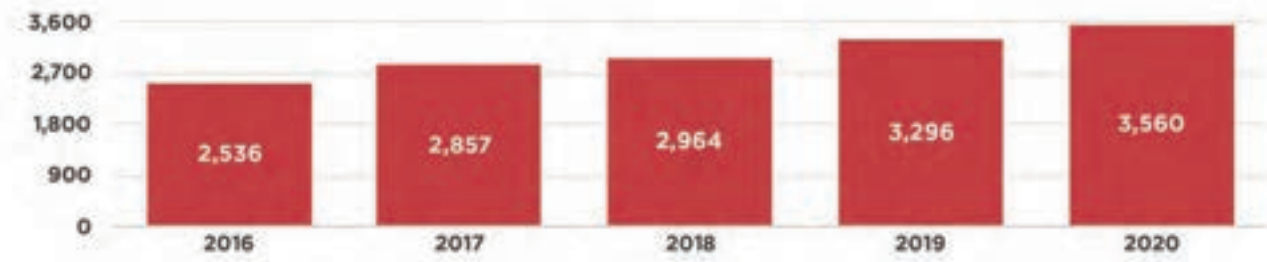
2
LAUNDRY



MEDICAL RESPONSE

PARAMEDIC-LEVEL EMERGENCY MEDICAL CARE

Number of EMS Calls



Number of Paramedics

	EXISTING	NEWLY HIRED	NEWLY TRAINED	TOTAL
2016	8	4	-	12
2017	12	2	-	14
2018	14	4	4	22
2019	22	4	-	26
2020	26	7	-	33



COMMUNITY RISK REDUCTION

PLANNING AND PREVENTION

Community Risk Reduction is CCFR’s approach to analyzing emergency response data and community needs to develop plans, protocols and programs designed to reduce the risk of emergencies.

Emergencies include fires, severe weather, home and workplace accidents, and more. Efforts to reduce risk and help the community prepare for emergencies include permitting, inspections, public fire and safety education, and community outreach.



Inspections

Inspections help ensure that community members are safe when they are outside their home at places such as restaurants, schools, shopping centers and places of employment. Inspections on commercial properties are typically made on an annual basis. Properties such as nursing homes, schools and restaurants are inspected twice a year. CCFR inspectors are looking for dangers such as expired

fire extinguishers, improperly stored hazardous materials or faulty wiring. If the inspectors find something that is an immediate danger, such as an impaired fire suppression or alarm system or a blocked exit, the problem must be remedied immediately. If a property maintenance problem such as an expired extinguisher is found, then the occupant is given time to remedy the issue.

INSPECTION TYPE	2016	2017	2018	2019	2020
ANNUAL INSPECTIONS	1,779	2,474	2,422	2,662	1,629
REINSPECTIONS	414	1,063	1,152	1,180	229
CONSTRUCTION	352	558	669	714	53
NEW OCCUPANCIES	177	263	233	244	111
PLAN REVIEWS	124	215	193	118	62
COMPLAINTS	17	59	85	94	23



The COVID-19 pandemic created a need for social distancing, which resulted in a slowdown of new business development, inspections, plan reviews and new occupancies.

Permits

The CCFR permit process ensures the safety of everyone in the community by helping to prevent emergencies. The District issues the following permits:

Burn Permits

Commercial burn permits are mainly for land clearing. Residential burn permits are for the burning of natural vegetation.

Fire Prevention Site Plan Permit

This permit is required when a new or existing building addition is proposed. These permits ensure the fire department can access and protect the new building.

Fire Prevention Construction Permit

The fire prevention construction permit ensures that new multi-family and commercial buildings are safe by checking items such as sprinklers, smoke detectors, fire alarms, types of construction, proposed use type, and adequate exit access and egress.

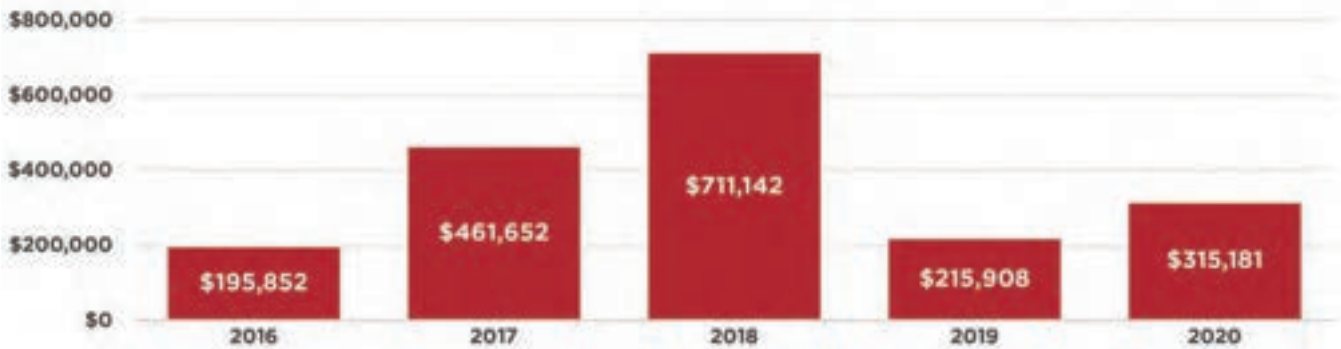
Fire Prevention Occupancy Permit

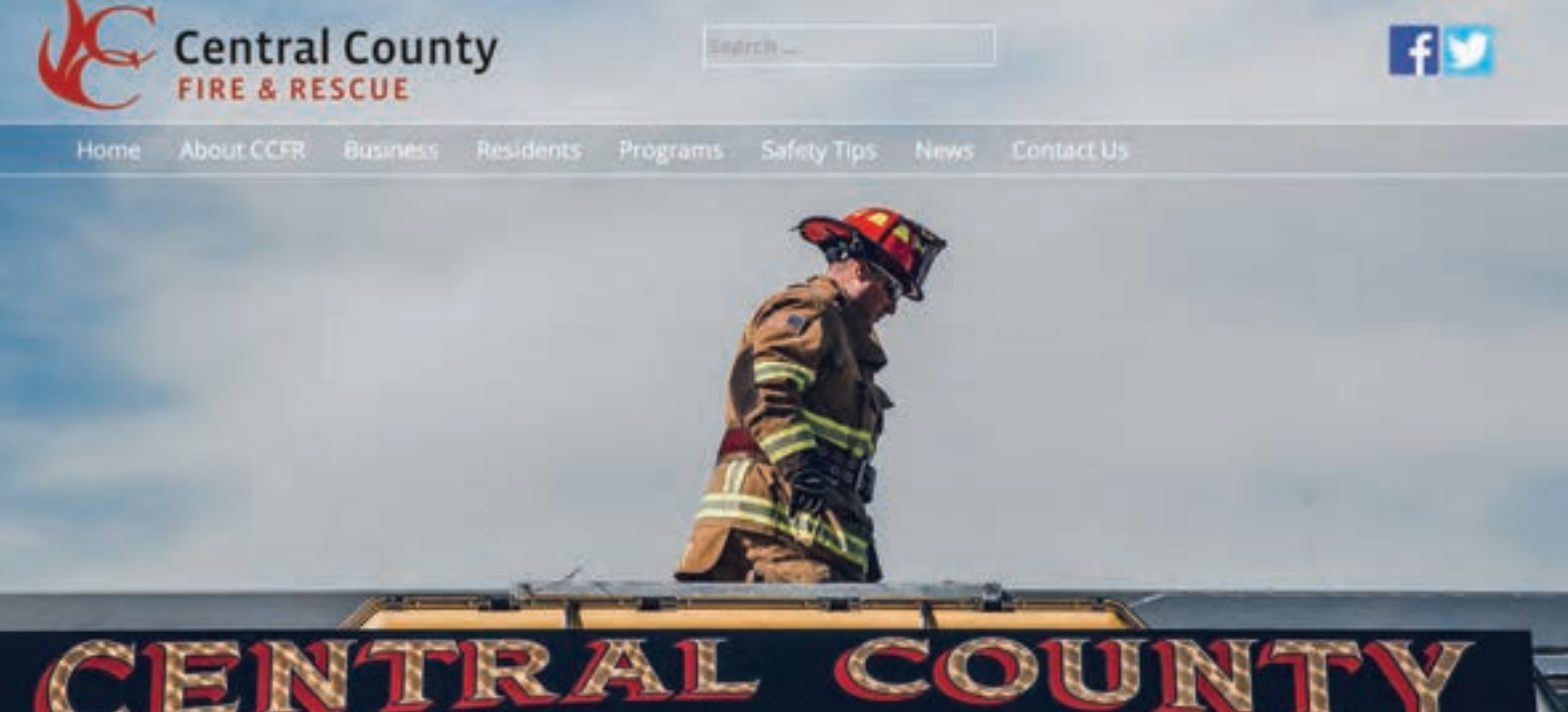
Once a building is finished and the tenant has moved in, but before opening for business, an occupancy permit is required.

Special Use Permit

A special use permit is used for a one-time temporary event where a large number of people will be present.

Permit Fee Revenue





COMMUNICATIONS

FACEBOOK
16,900 FOLLOWERS

 3,271,636
IMPRESSIONS

 264,631
ENGAGEMENTS

INSTAGRAM
1,132 FOLLOWERS

 207,419
IMPRESSIONS

 8,126
ENGAGEMENTS

NEXT DOOR
26,200 AUDIENCE SIZE

 172,500
IMPRESSIONS

 1,200
REPLIES & THANKS

TWITTER
686 FOLLOWERS

 112,970
IMPRESSIONS

 2,445
ENGAGEMENTS

Additional Activities
TWO NEWSLETTERS
Mailed to all community residents
and businesses; digital advertising campaign
conducted in conjunction with mailings.

2020 Media Coverage
165
TOTAL STORIES



Newsletter

CCFR Connections, a printed newsletter, is sent to more than 33,000 households in the District each spring and fall to provide safety information and news about the District. A digital communications campaign runs in conjunction with each mailed newsletter. There is typically an increase in phone calls and emails about safety and CCFR programs following delivery of the newsletter.



Website

	2015	2016	2017	2018	2019	2020
TOTAL USERS	13,112	11,635	5,955	11,826	29,675	21,705
SESSIONS	17,580	15,255	8,014	16,127	24,818	25,230



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Central County
FIRE & RESCUE

WORKING TOGETHER, KEEPING YOU SAFE

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centralcountyfire.org